



TOTAL
COMMITTED TO BETTER ENERGY

Total Petrochemicals & Refining USA, Inc.

Corporate Headquarters

August 29, 2017

Dear Valued Customer:

The impact of Hurricane Harvey has resulted in a suspension of production at Total Petrochemicals & Refining USA, Inc.'s (TOTAL) Polyethylene facility in Bayport, TX. Due to this disruption, TOTAL is declaring Force Majeure with regard to the supply of all polyethylene products, effective immediately.

At this time, we are hopeful the Force Majeure will last no more than 2 weeks (14 days) and will continue to share additional information regarding any changes to this.

We appreciate your understanding as we work through this situation together. Your Sales Account Manager will continue to be your primary contact and inform you as additional information becomes available.

Sincerely,

Paul H. Colonna
Vice President - Polymers Americas